

Dale Hutchinson, MBA, MIT

Clearwater FL 33762 ▪ 813-693-2745 ▪ dale.hutchinson@outlook.com

Over 20 years of experience in Information Technology. Technically proficient, business savvy leader and management professional, offering more than 20 years of experience in management of services, network operations and development, Internet/Network security, and strategy roles. Demonstrates a proven ability to utilize business skills and experience to create innovation. Has a natural ability to develop and deploy new strategies. A determined business leader who develops strong relationships with constituents. A strong communicator that focuses on teamwork and can develop successful teams in diverse conditions to deliver and deploy cutting edge programs.

Proven ability to create and deliver solutions tied to business growth, organizational development and systems/network optimization. A skilled problem identifier and troubleshooter comfortable managing systems, projects and teams in a range of IT environments.

Solution Experience

- IT Management – Team Management – Solutions Management
- Infrastructure design, implementation and support
- Disaster Recovery (Tape Libraries, Disk Backup, special requirement backups for databases)
Virtualization Disaster Recovery (Replication, VM Snapshots, SAN snapshot)
- Wireless Point to Point (Linking buildings)
- Wireless Point to Multi-Point (Warehouse wireless)
- Line of Business Implementation and Integration (Accounting, Estimating, Purchasing, Scheduling, etc...)
- Remote Access Solutions (Linking multiple branch offices to HQ, or remote access for employees from home, read only domain controllers, Site to Site VPNs, DFS)
- Mobile Devices (Windows Phone, Windows Mobile, Apple iPhone, BlackBerry, Blackberry Enterprise Server, ActiveSync)
- Workstation Management Technologies
- Virtual Desktop Infrastructure (VDI) Architect
- IT Environment Management and Monitoring solutions
- IT Workflow and IT Support Development/Management

Technical Experience

- Microsoft Windows Server NT 3.5, 3.51, 4.0, 2000, 2003, 2008, 2008R2, 2012, 2012R2, 2016, 2019, 2022
- Microsoft Exchange Server (2000, 2003, 2007, 2010, 2013,2016)
- Microsoft SQL Server (2005, 2008, 2008R2, 2012, 2014,2016)
- Microsoft System Center Configuration Manager (SCCM 2012 – 1909)
- Microsoft Office 365
- Microsoft Windows (3.51, 98, Millennium, 2000, XP, Vista, 7, 8, 8.1, 10)
- Ubuntu Linux Administrator
- Debian Linux Administrator
- McAfee Endpoint Protection

- McAfee Encryption
- Trend Micro Office Scan - ApexOne Server
- Trend Micro Vulnerability Protection Server
- Trend Micro Control Manager – Control Central Server
- MapGuide Infrastructure Server
- Secure Pulse VPN
- Veeam Backup & Replication
- VMware ESXi (vCenter, vSAN)
- VMware Virtual Desktop (Horizon, App. Volumes, UEM)

Vendor Experience

- Microsoft
- Dell
- Lenovo
- HP
- VMware
- McAfee
- Trend Micro
- Cisco
- Adobe
- Veeam

Industry Experience

- Government (City, County, State)
- Oil and Gas
- Law Firms
- Accounting Firms
- Medical
- Natural Resources
- Law Enforcement
- Real Estate

Support Delivery Experience

- On-Site
- Remote
- Mission Critical
- Field Offices
- Industrial

Professional Experience

Pinellas County Sheriff's Office, Largo Florida
Senior Information Technologists (Infrastructure)

07/2017 - Present

- Manage, monitor and maintain server and desktop hardware, software and application infrastructure.
- Responsible for the installation, configuration and maintenance of operating systems and software applications. (Office, Adobe etc.)
- Monitor and ensure stability of backup environment.
- Provide tier II and III problem resolution and support for software issues or system problems including identification, troubleshooting, research, resolution and documentation.
- Assist in the forward progress by researching areas of improvement and suggesting vetted improvement opportunities for the administration platforms and infrastructure.
- Provide guidance and project direction to other staff members and serve as an expert resource within the team on systems administration issues. (Mentor other employees)
- Support Active Directory Management (DDI)
- Manages Veeam Backup & Replication – Enterprise Edition
- Manage SQL Database Servers
- Administer VMware Environment
- Manages Microsoft System Center Configuration Manager SCCM - WSUS
- Dell Compellent SAN Management
- Developed, Promoted and enforce security policies and standards.
- On call support
- Manage daily operations of the IT department.
- Develop new strategies and IT procedures to increase efficiency, enhance workflow and improve customer satisfaction.
- Coordinate the needs of in-house IT experts and remote employees, vendors and contractors.
- Protect data from outside infiltration through encryption, secure data storage and other necessary means.
- Assist with the installation of new hardware and software and help train employees on its use.
- Architect of Virtual Desktop Infrastructure (VMware Horizon)
- Successfully developed Anti-Virus Security Solutions (OfficeScan XG – Vulnerability Protection – Control Manager Suite, ApexOne, ApexCentral, XDR)
- Manages VPN servers

Governor's Office of Information Technology, Denver Colorado
Infrastructure Support Manager

01/2011– 06/2017

(Colorado Department of Natural Resources)
(Colorado Department of Local Affairs)
(Colorado Avalanche Information Center)

- Excelled in guiding the work of teams. Articulated project goals, scope and translated business needs into technical terms, and instilled shared accountability for achieving project milestones.
- Develops agency standards and operating procedures.
- Resolved numerous project issues including staffing shortages, tactical matters, scope creep and divergent business and user needs.

- Performs installation, configuration, and ongoing usability of desktop and laptops computers, peripheral equipment and software.
- Developed strong technical foundation as a systems administrator within a mixed-platform environment.
- Manages SQL Databases – Backups – File-Print Servers (Over 200)
- Manages State’s Active Directory
- Manages State’s IIS servers (internal and public)
- Resolves technical problems with hardware and software. Locally and remotely.
- Manages numerous computer platforms in a multilayered client server environment.
- Installs – Configures - Manages GIS Mapping servers
- Ensure desktop and laptop computers interconnect seamlessly with diverse systems including file servers, email servers, database servers, computer conferencing systems, application servers, and administrative systems.
- Applies security measures to servers and laptops to conform to DOD/National CIS recommendations
- Managed VMware ESXi Hosts through vCenter management appliance.
- Managed VPN access
- Assists other state agencies with IT operations if needed.

Lakewood Police Department, Lakewood, Colorado
Police Information Management Technician

09/2008 – 01/2011

- Manages Agency’s reporting database.
- Manages NCIC/CCIC wanted/stolen database.
- Led project to create a more efficient procedures in document imaging and retention.
- Performs intelligence research for state and federal law enforcement agencies.
- Trains staff on use of hardware and software.
- Creates recommendations to purchase hardware and software.
- Recommends or performs upgrades on systems to ensure longevity.

Invesco Information Technology, Denver
Senior Information Technology Administrator

07/2010 – 01/2011

- Assists staff with the installation, configuration, and ongoing usability of desktop computers, peripheral equipment and software within established standards and guidelines.
- Works with vendor support contacts to revolve technical problems with desktop computing equipment and software.
- Works with Help Desk and Network Operations staff as appropriate to determine and resolve problems received from client via Remedy Service Ticketing System.
- Interact with numerous computer platforms in a multilayered client server environment.
- Ensure desktop computers interconnect seamlessly with diverse systems including associated validation systems, file servers, email servers, computer conferencing systems, application servers, and administrative systems.
- Trains and orients staff on use of hardware and software.
- Recommends and / or performs upgrades on system to ensure longevity.
- Works with procurement staff to purchase hardware and software.
- Assists in maintaining LAN/WAN records and as appropriate, telephone systems.

Hutch Technologies, New Port Richey, Florida
Information Technology Consultant

07/1994 – 02/2008

- System Architect.
- Network Architect of client computer networks.
- Performed desktop support for client computers and networks.
- Created/ managed computer education programs for community groups.
- Created education plans for students in computer technologies.
- Designed, implemented and maintained client computer networks (Windows and Linux).
- Ensured client computer systems meet local and national standards (HIPPA, SOX, CIS)
- Developed and executed procedures for backing up operating systems, applications, and databases for client computer networks.
- Developed and tested computer system contingency procedures and participated in analytical studies evaluating system design, requirement analysis, and acquisition specifications for system enhancements.
- Recommended installation of new or modified database and application components, including computer hardware, software, and network bandwidth for clients.

Pasco County Sheriff's Office, New Port Richey, Florida
Deputy Sheriff
Information Technology Manager - Systems Architect

07/1992-05/2003

- System Architect of agency's intelligence computer networks.
- System Administrator of intelligence gathering and retention network.
- Managed sensitive federal intelligence computer networks.
- Investigated Internet crimes and security breaches.
- Criminal Intelligence Detective managed covert electronics investigations unit.
- Developed/Managed the Internet Child Pornographic Investigations Unit.
- Criminal Street Gang database administrator.

Education

Master of Business Administration with Honors

Jones International University

- Information Technology Management
- Graduated Summa Cum Laude
- G.P.A. 4.00

June 2013
Centennial, Colorado

Bachelor of Information Technology with Honors

American InterContinental University

- Concentration: Computer Systems Security
- Graduated Magna Cum Laude
- G.P.A. 3.94

May 2010
Hoffman Estates, Illinois

Associate Degree in Business Management with Honors
American InterContinental University
• G.P.A. 3.68

February 2008
Hoffman Estates, Illinois

Executive & Additional Training

Developing IT Leaders CEB CIO Leadership Council	August 2013 Denver, Colorado
Know Your Communication Style to Improve your Communication Skills CEB CIO Leadership Council	August 2013 Denver, Colorado
Developing Service Management Roles for End-to-End IT Services CEB CIO Leadership Council	July 2013 Denver, Colorado
The Future of Corporate IT 2013-2017: The Impact on IT's Delivery Model and Talent CEB CIO Leadership Council	July 2013 Denver, Colorado
Cloud Based Mobile Device Management Cisco/Meraki Online Webinar	June 2013 Denver, Colorado
Faster, Better, and Cheaper: A New Perspective on Service Virtualization Center for Digital Government	June 2013 Denver, Colorado

Industry Certification

CompTIA Network +	Projected July 2021 Tampa, Florida
CompTIA Security +	October 2018 Tampa, Florida
ITILv3 Certification	March 2015 Denver, Colorado

Organization Memberships

- Lean Enterprise Institute
- Center for Internet Security
- F.B.I.'s Infragard